



Highwoods®

AMENITIES

LAKEVIEW

TODAY'S TALENT FUNCTIONS AT
ITS BEST WHEN SUPPORTED BY AN

amenity-rich

ENVIRONMENT

At Highwoods, we demonstrate this with a full-service, talent-centric and dynamic workplace experience that allows our customers and their teammates to achieve together what they cannot apart.

With a focus on convenience and the customer experience, Highwoods strives to create a compelling and supportive workplace for your team to thrive.

#BETTERTOGETHER

Take 5

Take 5 Café is an exclusive dining space with a wide variety of food options. Whether you want to grab and go or spend a leisurely lunch collaborating with colleagues, Take 5 enhances the potential of your workplace.



THE VERVE

The Verve is a beautifully designed lounge that offers an opportunity to get away from your workspace. The Verve is comprised of a variety of comfortable seating options. Whether you are looking for a change of scenery to calm your mind or an inspiring space for thoughtful engagement, this tech-enabled collaborative space has it all.

- Multiple seating options
- Plug and work space
- Semi-private
- Dampened acoustics



velocity

High performers deserve a high-performance workplace. Velocity fitness center offers the opportunity to focus on health and well-being during the work day, using its commercial-grade aerobic exercise and weight training machines, fitness classes, showers and lockers.

- Cardio machines
- Free weights and TRX straps
- Full-service locker rooms
- Water bottle filling station



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OUTDOOR SPACE

With plenty of seating, professional landscaping and wi-fi to enjoy working in the open outdoors, this courtyard will provide plenty of options during your workday to collaborate with coworkers and achieve great things together.



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GREENWAY

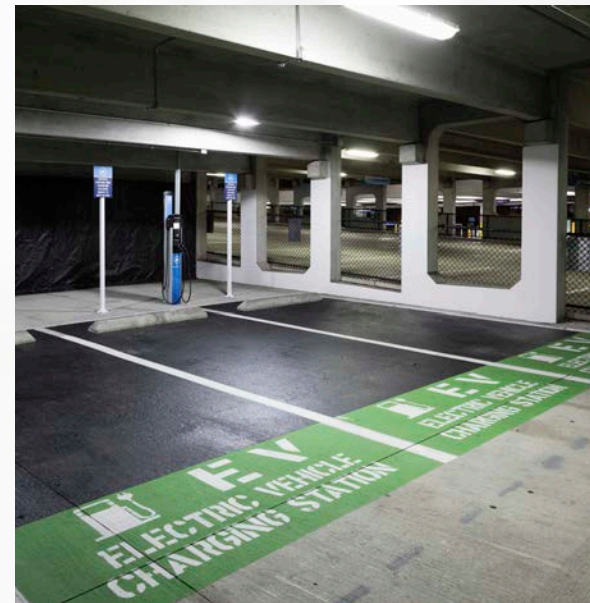
Lakeview is nestled alongside Lake Crabtree. The Lake Crabtree Loop Trail measure 5.4 miles and includes a nearby boat ramp for kayaking and paddle boats. It connects to one of the region's most beautiful, expansive City of Cary Greenway Trail Systems, Black Creek and Reedy Creek trails. They provide convenient opportunities for hiking, biking and refreshing, midday walking.





EV CHARGING STATIONS

Highwoods has partnered with Chargepoint to provide our customers with premium electric vehicle charging stations that make plugging in accessible and easy for everyone. Customers are able to utilize their cloud service designed to integrate EV charging seamlessly into a mobile app or in-vehicle experience.



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A TEAM YOU CAN TRUST

We recognize that today's talent is at its best when it can move seamlessly within an amenity-rich, inclusive environment. With this vision in mind, this passionate team works tirelessly to create compelling and competitive spaces where tradition meets innovation, business strength meets quality of life and where we can partner with our customers to make a positive difference in the workplace.

To maximize your experience, we commit to listening to your needs and being intentional about developing a long-term solution to meet them.





ALL UNDER ONE ROOF

SERVICELINK

Request maintenance service online, then watch your work order status in real-time.

- Accessible online or by phone 24/7
- Wireless notification to your service technician
- Average resolution time 41.3 minutes
- View service history anytime, anywhere

CUSTOMER COMMAND CENTER

Our personalized approach extends beyond the phone call, email or live chat.

- Customer service reps available 24/7
- 4.8 seconds average hold time
- 98.9% customer satisfaction rating

VERSAPAY

Pay bills entirely online with VersaPay, a fast and secure way to go green.

- View open invoices in real time
- Pay by secure ACH
- Schedule future payments
- Review payment history

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ESG

Our top priority has always been the health, safety and well-being of our customers, coworkers and their families.

ENVIRONMENTAL

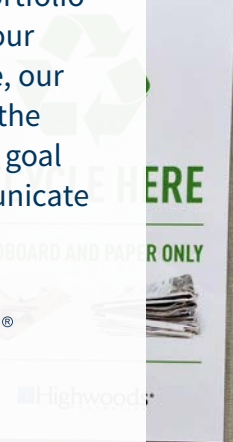
We continue to advance our environmental initiatives and drive performance improvements across our portfolio. We have updated our long-term energy, emissions and water reduction goals and aligned with the UN Sustainable Development Goals.

SOCIAL

We strive to reaffirm our commitment to creating the best possible environments and experiences for current and future customers, where the best and brightest can achieve together, what they cannot apart.

GOVERNANCE

Our goal is to maintain a resilient portfolio that creates long-term value for all our stakeholders. We believe our people, our portfolio and our balance sheet are the means by which we can achieve our goal and are core to our ability to communicate our company's value proposition.





WELLNESS

In addition to our ESG initiatives, Highwoods is in constant pursuit of industry-leading certifications that confirm just how our buildings go the extra mile.



Pictured: Our first fitwel certified workplace, Midtown West, which was designed to align with Tampa's first wellness-focused destination district.





WE'RE IN THE
work-placemaking

**BUSINESS, CREATING
ENVIRONMENTS THAT
SPARK EXPERIENCES WHERE
THE BEST AND BRIGHTEST
CAN ACHIEVE TOGETHER
WHAT THEY CANNOT APART.**

 **Highwoods**[®]

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